



Worksheef 1

Activity 1: Work-related skills



Cut out these work-related skill cards.

Organise cards into a diamond to show the order of importance.

Place the most important at the top and the least important at the bottom of the diamond.

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Choskiniky

Problem stills

Communication Skills

Saka handling

Organisational Organisational

PWSICAL CITYOSS

Ability brossing

Roople Stills





Worksheet z Activity z: The joy of caring



Watch the video.

Circle the skills below that you think describe the people in the video. Use the blank spaces to add any other skills you can think of.

Good lisfener	Organisafional skills	Good Verbal skills
Physical Fifness	flexible fo Change	Hard working
Caring	Professional	Good Wifh people
Working fo deadlines	Posifive affifudes	Dafa handling
Team worker	Creativity	Trustworthy





Worksheef 3 Activity 3: Real people, real carers

card 1: Junior Doctor

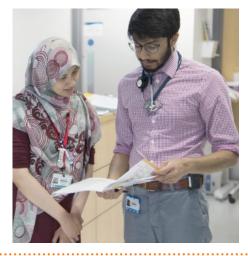
Good with people

Working in a team

Good listener

Always positive

Flexible to change



Scenario

A young patient needs surgery and is scared of the operation but doesn't want to admit this. It's your first operation and you are called to their bedside to reassure them.

It's just one hour before they are due to go into theatre what happens?

card 2: Orthodontist

Good with people

Working in a team

Good listener

85 Always positive

Flexible to change



Scenario

An elderly lady has come to you for an operation. It's the first time she has been to the dentist for nearly 40 years.

When she last visited, anaesthetic gas was used and she hated it! It's hard to get her to stop talking about her last experience. How can you reassure her?

card 3: Radiographer

Good with people

Working in a team

Good listener

Always positive

Flexible to change



Scenario

A man in his thirties was playing on his son's scooter and fell off. It looks like he has broken his ankle.

He needs an x-ray and has been in A&E for almost two hours. He's missed an important meeting and is very grumpy.

How can you make him happier as you get him ready for that first x-ray?

